

## RATES

Private Villa daily rental rates are quoted in United States dollars (USD's), as detailed in our villa descriptions. The majority of private villas have a premium for high season dates. Some villas do offer special rates and we will always do our best to offer you our most competitive villa rate..

## MINIMUM STAY

The minimum stay requirement varies from a 3 to 6 consecutive night stay for the low season. The minimum stay for the high season often increases to a 10 consecutive night stay.

## NUMBER OF GUESTS

Our villas have a maximum number of guests, as detailed in our villa descriptions, which we ask to be respected. If you wish to have additional guests we need to be informed prior to receipt of deposit payment.

## CHECK-OUT TIME

The standard villa check out time is 12.00pm. Depending on the season we are happy to be flexible. Late check out after 6.00pm may incur a half-day rental fee.

## CHANGES TO RESERVATION

We are happy to assist you if you need to make changes to a reservation as long as the villa dates are open.

## SECURITY DEPOSITS

Security deposits are required for villa booking. Special large events such as weddings usually incur a security deposit. Deposits monies are to be paid with the balance payment, and will be refunded in full on the day of departure. In the case that some damage or repair are required to be done, refunds will be made by bank cheque/transfer less cost of damages.

## TELEPHONE CHARGE BOND

If you do not wish to use the villa telephone, the telephone can be disconnected for the rental period. It is also very easy to purchase local 'Halo Telephone Cards' to use in your mobile hand phone.

Should you require the use of the villa telephone, we will need a bond by way of a Credit Card imprint or US\$200 in cash as a form of deposit/security. We cannot always receive a detailed statement from "Telkom" the national telephone company prior to a guest's departure. Upon receipt of the telephone statement we will forward you a copy of the statement detailing the telephone calls, together with an authorization for a Credit Card Debit Authorization form for you to approve and sign for the agreed amount.

## CAR RENTALS

We can arrange to provide car rentals for guests. Car rental rates start from approximately US \$50.00 - \$65.00 daily depending on make & age of vehicle. We only deal with two very experienced and reliable car rental operators, all who have English-speaking drivers.

## LIMITATION OF LIABILITY

We will not be liable to the client or their guests for any personal injury, sickness, loss or damage to their personal belongings during their stay and any inconvenience arising from exceptional weather conditions or unique Balinese festivals. Every effort is made to ensure that the villa is presented to meet it's required standard for all bookings.

## VILLA RENTAL TERMS OF PAYMENT

### DEPOSIT PAYMENT

To secure the booking we require your written confirmation to book the villa. We will then send you a pro forma invoice for a deposit payment, which is 30% to 50% of the total rental outlay. Payments can be made by bank Telegraphic Transfer (TT).

### BALANCE PAYMENT

The balance of payment is required a full 45 days prior to arrival, 60 days for Christmas/New Year bookings, or immediately if the booking is made less than 45 days prior to arrival.

As all villa bookings are on a first come first serve basis, we recommend that you settle the payment as soon as possible.

Upon receipt of your written confirmation to book a villa we can hold the villa booking open for 7 full workings days to allow for the process of payment.

## CANCELLATIONS

Bali Vacation Properties must receive notice of any villa booking cancellation in writing. If it is possible for us to change your booking, your Deposit will be refunded in full, less a US\$200 administration fee, if the reservation is cancelled 61 days prior or more prior to arrival (90 days for Christmas bookings). In the event a reservation is cancelled less than 61 days prior to arrival the deposit will be forfeit. Final payments are non refundable.